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APPLICABLE TO UNITED STATES AND CANADIAN DEALERS

2024 IC Bus University

"Maintaining momentum in technical education is key to the success of our long-term strategy and continued support of our customers - school bus technicians! Each year, with the feedback from our attendees, our aim is to grow, improve, and expand our summer IC Bus University training program." Michael Goodman, RSM IC Bus Service, North America

We are excited to announce IC Bus University 2024!

This year's program will continue with a series of five one-week summer training sessions conducted at the IC Bus Tulsa Bus Plant. Each session brings together school bus technicians from across North America to focus on core topics of learning that were inspired by listening to customers. In addition to receiving formal training on how to service a variety of engines, transmissions, and other bus components, trainees can network with other service technicians from across the country to share best practices.

Please Note: We are offering two successful training programs again this year! IC Bus University I for new enrollees and IC Bus University II for those who have attended previously in person (2017-2023).

Register here https://ce.creativegroupinc.com/#2024-ic-bus-university

IC Bus University I — Session Dates:

- 1. Monday, June 10 Thursday, June 13
- 2. Monday, June 17 Thursday, June 20
- 3. Monday, July 8 Thursday, July 11

Training Offered for 2024-

- Tulsa Plant Tour to include the Next Generation" IC Bus
- o International® Gasoline Engine
- New Electronic Engine Sensors
- o Cummins® Diesel Engine
- o Allison® Transmission
- o Electrical 101
- Mitsubishi® Starter and Alternator Systems
- Brakes
- o On-Command® Connection
- o IC Bus Updates
- o Electric Bus
- o Dana® Axles
- o Air Conditioning Trans Air/IC Bus Air
- IC Bus Service Portal and Parts Online

IC Bus University II — Session Dates:

- 1. Monday, June 24 Thursday, June 27
- 2. Monday, July 15 Thursday, July 18

Training Offered for 2024-

Tulsa Plant Tour to include the "Next Generation" IC Bus

- o IC Electric Bus
- o Cummins® Advance Engine
- Advance Electrical
- o Advance Diagnostics
- o BraunAbility® Wheelchair Lift
- Mitsubishi® Advance Diagnostics
- Skills Test

Note: More hands-on learning, with more diagnostics and a "Competitive Skills Test Event" during the last day, with three full training days at the Tulsa Bus Plant.

Registration Cost and Details:

- 1. Cost for training IC Bus University I is \$800 per person.
- 2. Cost for training IC Bus University II is \$900 per person.
- 3. Late registration fee: May 1st June 1st will incur an additional \$100.
- 4. Late registration fee: June 2nd up to the class session start, will incur an additional \$150.
- 5. Dealers will be invoiced upon registration (substitutions ARE allowed, No-Shows are NOT refundable)
- 6. Dealers will be charged for the cost for each technician enrolled through their open account.

Below is required information needed at time of registration

- 1. First Name
- 2. Last Name
- 3. Title
- 4. Business Name
- 5. Business Address
- 6. Business Phone
- 7. Cell Phone
- 8. Primary Email (register confirmation)
- 9. * Other Email (could be the same as primary to receive event update)
- 10. T-Shirt size
- 11. Dietary restriction
- 12. Host Dealership Name
- 13. Dealer Account#
- 14. Emergency Contact First and Last Name
- 15. Emergency Contact Relationship
- 16. Emergency Contact Cell Phone
- * Important if you are registering on someone's behalf. We want them to receive updates

Hotel Information:

- The Hyatt Regency Tulsa: 100 East 2nd Street, Tulsa, OK 74103
- Room rate per night is \$129.00 (excluding taxes)
- The hotel block link will be sent to each attendee upon completion of registration.
- Attendees are responsible for their room rate and any incidentals
- Payment will be required upon check-in: cash or credit card only.

Other Information:

- 1. **IC Bus University I** registration is limited to 60 technicians per session, so register your attendees as soon as possible.
- 2. <u>IC Bus University II</u> registration is limited to 40 technicians per session, so register your attendees as soon as possible. This session is only open to graduates of 2017 2023.
- 3. For those attending **IC Bus University II** session, we have your customer's attendee file available from IC Bus University 2017 2023.
- 4. Transportation from/to the airport will be provided by the hotel Call for service: (918) 234-1234.
- 5. Attire is casual; jeans and t-shirts are preferred, but shorts are acceptable classroom attire.

- 6. <u>Important:</u> For safety reasons, each attendee <u>is required to wear closed-toe shoes</u> while in the Tulsa plant.
- 7. Please note: In some sessions, you may get a little dirty and temperatures can reach 105°F during the day.

IC Bus University Agenda:

- Monday:
 - Registration 1:00 p.m. to 5:00 p.m.
 - Welcome reception dinner at 7:00 p.m. at the hotel.
- Tuesday:
 - Breakfast and lunch will be provided.
 - Bus departs hotel at 7:15 a.m. for training center at the plant.
 - Four group rotations through the training curriculum
 - Depart the training center at 5:00 p.m.
 - Dinner on your own

· Wednesday:

- Breakfast and lunch will be provided.
- Bus departs hotel at 7:15 am for training center at the plant.
- Four group rotations through the training curriculum
- Depart the training center at 5:00 p.m.
- Dinner on your own

Thursday: IC Bus University I Sessions

- Breakfast and lunch will be provided.
- All supplier training will be at the hotel.
- Training 8:00 a.m. to 5:00 p.m.
- Customer appreciation and graduation reception dinner at 7:00 p.m. at the hotel

· Thursday: IC Bus University II Sessions

- Breakfast and lunch will be provided.
- Bus departs hotel at 7:15 a.m. for training center at the plant.
- Four group rotations through training curriculum and Skill Training Event Competition
- Depart the training center at 5:00 p.m.
- Customer appreciation and graduation dinner reception at 7:00 p.m. at the hotel

Friday: Departures

If you need more information or have questions, please contact:

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Please distribute this information letter appropriately throughout your organization.

Register here: https://ce.creativegroupinc.com/#2024-ic-bus-university

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